

- 4) Using the same scale of 1 – 5, please rate any other Police Department personnel with whom you had contact in this particular instance:

Uniformed Officers		Detective		Office/Administrative	
Attitude	_____	Attitude	_____	Attitude	_____
Helpfulness	_____	Helpfulness	_____	Helpfulness	_____
Professionalism	_____	Professionalism	_____	Professionalism	_____

- 5) Were you given contact information, voicemail, or phone numbers to call in case you needed more information in the future?

Circle: (Yes No)

- 6) Do you feel that you have received timely feedback and updates (if applicable) regarding your case?

Circle: (Yes No)

- 7) Using the 1-5 scale, how would you rate your **overall** satisfaction with the service you received from the Police Department? _____

- 8) How can we better serve you when you need our assistance?

- 9) Would you like a follow up call regarding this survey? Circle: (Yes No)

Office Use Only

Case #: _____

Team member completing survey: _____